

Intelligent Automation Streamlines Discharge Management, Saving Time, Money, and Paperwork

Health First

Hospital IQ's predictions have provided remarkable value in identifying high-priority patients, **saving us considerable time** prioritizing today's patient discharges and enabling us to pre-plan tomorrow's discharges. ”

*Dr. Brian Boggs
Vice President, Medical Affairs*

**517**

avoidable days
eliminated monthly

**6**

hour length of stay
reduction per patient

**200**

hours of data collection and
phone calls eliminated weekly

Customer Overview

- » Central Florida's only integrated delivery network
- » Over 900 beds across 4 hospitals
- » Over 50,000 discharges
- » Only Level II trauma center in the county

THEIR PROBLEM

Managing discharges with manual processes resulted in:

Information siloed among different teams, creating:

- » Difficulty in discharging patients in a timely manner
- » Reliance on specific individuals being available at particular times
- » Ad hoc verbal communication across care teams

Manual paperwork updates, leading to:

- » Discharge bottlenecks created by teams working from different lists
- » Handwritten notes from discharge coordinators, physicians, and nurses
- » Supervisors creating 20-30 page patient lists on a daily basis

OUR SOLUTION

With Hospital IQ's Inpatient solution, Health First was immediately able to:

Develop a seamless transfer of information across all staff and shifts, which:

- » Saved over an hour per person per shift prioritizing patient discharges
- » Moved discharge readiness documentation from paper to mobile
- » Drove two additional discharges daily, on average

Streamline care team communication across various staff and shifts, which:

- » Aligned discharge coordinators on the highest priority patients across shift
- » Enabled daily activities to focus on eliminating discharge barrier
- » Enabled pre-planning for next day discharge targets during daily rounds